



# CIS 194: Operating Systems Management for Business

## Overview

This course will focus on the practical aspects of the operating system. You will learn how to use the windows and linux OS and how to interact with these operating systems through the command line, which inputs text commands instead of relying on a graphical user interface or GUI. You'll also learn how file systems work and you'll be able to assign different user permissions and roles; you'll be able to understand how to use package managers and consider the trade-offs between different package managers for windows and linux; you'll also learn about process management so you understand the nuances of running programs that could save you valuable time when troubleshooting in the workplace. Finally, we'll take a deeper dive into remote connection tools and teach you about OS deployment and how to install on a lot of machines at once.

## What You'll Learn

- Navigate the Windows and Linux file systems using a graphical user interface and command line interpreter
- Set up users, groups, and permissions for account access
- Install, configure, and remove software on the Windows and Linux operating systems
- Configure disk partitions and filesystems
- Understand how system processes work and how to manage them
- Work with system logs and remote connection tools
- Utilize operating system knowledge to troubleshoot common issues in an IT Support Specialist role

## How to Succeed

To be successful in this course, we recommend English language fluency and computer literacy. We also encourage you to make sure your laptop or desktop computer meets the [technical requirements](#).

*Required prerequisites for this course:*

- **CIS 194 Business Technology Fundamentals**
- **CIS 194 Computer Networking in Organizations**

## Earn College Credit

This course appears on your transcript identically to how it appears on the transcript of an enrolled ASU student.

This course satisfies 3 credit hour at Arizona State University. It is strongly encouraged that you consult with your institution of choice to determine how these credits will be applied.

In order to receive academic credit for this course, you must earn a grade of "C" or better. You have one year to add the course to your transcript.

**This course is the *third* in a series that will prepare you for a [Google IT Certificate](#).**

## Exams and Grading

**40%**

Google Module Completion

**25%**

Quizzes

**25%**

Case Study Activities

**10%**

Case Study

# CIS 194: Continued

## Time Commitment

The work in this course is equivalent to an eight week course but you have one year to complete it. Please plan your goals accordingly. During this year, you are encouraged to work through the course at a pace that suits your needs.

You have one year from the date you enrolled to complete the course, and you have one year from the date you complete the course to purchase your academic credit.

## Materials

This course makes use of open educational resources (OERs) provided within the course, **no purchase necessary**.

## Graded Assignments

Graded assignments are required and count towards your final grade. Students must submit all assignments via the course site unless otherwise instructed.

## Course Communication

All communication will take place via the discussion forums and course announcement page. There will be a discussion forum where you can post general questions, comments, and direct inquiries for the instructor and course team. Please use these forums to ensure a timely response. Your instructor will not be able to respond to email.

## Course Resets

Self paced courses cannot be reset. If you are not happy with your grade and want to take the course again, you have two options: you may take the course the next time it is offered in an instructor led format or wait until a new version of the self paced course opens at the beginning of every academic year on the first day of class in August.

## Transcript

You will be able to add the course to your transcript **six weeks after enrolling**. Although the course is self paced, course attendance dates will be listed on your transcript. After purchasing the credits, the course will appear on your transcript in the session you **completed** the course. If you are on the cusp of two sessions and need to confirm the date of completion or beginning/end of a session, please contact our support team at [ulcourses@asu.edu](mailto:ulcourses@asu.edu).

## Additional Information

If you have questions about Universal Learner Courses and how they work, please visit [ea.asu.edu](http://ea.asu.edu) or contact our support team at [ulcourses@asu.edu](mailto:ulcourses@asu.edu).